

## Colette Shwetz

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**From:** Irene Linklater  
**Sent:** February 10, 2022 9:45 AM  
**To:** Colette Shwetz; Tara Thompson  
**Subject:** RE: Incident Feb 1, 2022 WC

RECEIVED FEB 10 2022

Aniin Colette:

I have reviewed the incident report and corrective action taken by Supervisor Ann Hiller and Staff member Wilma Carpenter.

I agree that appropriate action was taken by Supervisor together with Staff member and instruction this is potential liability issue for NAN LEGAL – however it has now been mitigated.

The issue being brought to other Staff to not accept this form of support requested by the Government official to Restitution Payments to Clients is now on record.

I support a note to file to WC that the matter has been address and resolved.

Miigwetch  
Irene

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**From:** Colette Shwetz <cshwetz@nanlegal.on.ca>  
**Sent:** February 10, 2022 9:35 AM  
**To:** Tara Thompson <tthompson@nanlegal.on.ca>; Irene Linklater <llinklater@nanlegal.on.ca>  
**Subject:** FW: Incident Feb 1, 2022 WC

Good morning Tara and Irene,

Please see the attached from Ann Hiller regarding the finance matter involving Wilma Carpenter.

I understand everyone's genuine intentions in this matter, however, their actions did present a potential risk to WC and the Corporation. I believe Ann has addressed the risk and agree with Ann's corrective measures.

Please let me know if you have any other concerns. Otherwise, I will consider this matter addressed and resolved.

Thanks,

Colette Shwetz  
HR Manager



### **Nishnawbe-Aski Legal Services Corporation**

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**From:** Ann Hiller <[ahiller@nanlegal.on.ca](mailto:ahiller@nanlegal.on.ca)>

**Sent:** February 10, 2022 7:10 AM

**To:** Colette Shwetz <[cshwetz@nanlegal.on.ca](mailto:cshwetz@nanlegal.on.ca)>

**Subject:** Incident Feb 1, 2022 WC

Hi Colette

I have attached the incident notes and emails of what transpired last week. Please advise if there is anything else you need.

Thanks

Ann

Incident

February 1, 2022 4:10 pm

Wilma Carpenter attended my residence to drop off desk calendar and business cards. She informed me that a "lawyer" EMT her money for restitution for a victim and she had the money in her pocket. She used her phone to see if the victim was home so she could deliver the cash. She left my residence at that point.

I found that this was strange and knowing from working with other services in the past we never give our own EMT to receive money to give to someone else especially a client. I called Wilma the next day, she was just about to attend court by zoom I asked her quickly, who the accused was and she replied Carlos RAE and the victim was Lydia. She had received this from the Crown. I had asked Wilma if she received a receipt she advised no & that she will type one up and have victim sign it.

So I followed up with HR and got direction from them, ..

February 4, 2022

I contacted Wilma again to get the name of the Crown and she advised it was not the Crown it was Jeremy Ambler and she provided his email address [jsambler@il.com](mailto:jsambler@il.com) She did not know his job title. But his phone number was 464-5914.

I called Mr. Ambler regarding the restitution that he had sent to Wilma, he advised he had he asked her if she could do him a huge favour since the victim had waited over a year for the restitution to be paid. He wanted to send her the money to deliver to Lydia (victim). So she agreed to it. He sent the amount of \$350 to her personal, account. He did not want to get her into trouble as I did tell him that he should've sent a certified cheque by registered mail. The victim did not have an EMT transfer set up so he thought it would be easier to go thru Wilma. He had no luck prior by sending it thru Purolator as it was not delivered and returned back to them in three months on other restitution payments with other clients. I asked him to send me an email of his job title and how everything transpired. I thanked him for the information.

I am attaching Wilma's email and also Mr. Ambler. I have spoken to Wilma not to do this again as she could jeopardize the credibility of NALSC. This is a corrective measure, that an incident like this will not happen again and will be addressed with the staff at the team meeting on Tuesday, Feb 15, 2022.

If there is further follow-up by HR recommendations, please advise.

Thanks

Ann Hiller

Victim Witness Co-ordinator

## Colette Shwetz

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**From:** Jeremy Ambler <jsambler@gmail.com>  
**Sent:** February 4, 2022 5:05 PM  
**To:** Ann Hiller  
**Subject:** Conversation/ restitution

CAUTION - EXTERNAL E-MAIL- Do not click or open attachments unless you recognize the sender.

Hello Ms Hiller

Re: conversation Friday Feb 4/22

Further to our conversation pertaining to the \$350:00 restitution I sent to Wilma Carpenter to give to the victim Lydia Sherman .

I received an etransfer restitution from the perpetrator of the offense as part of his diversion sanctions . Ms Carpenter was involved with the case and requested an update . During our conversation and after speaking with the victim I asked Ms Carpenter if I could etransfer her the restitution to deliver to Ms Sherman instead of me going to the bank and getting a money order and then mailing or purolating it. I was hoping to get the funds to the victim as quickly as possible as this case was over a year old . She agreed , I sent her the funds , she delivered the funds to the victim which I confirmed by telephone with Ms Sherman .

I apologize if I put anyone in a compromising position, it was not my intent .

Sincerely

Jeremy Ambler  
Direct Accountability  
Program Manager

## Colette Shwetz

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**From:** Wilma Carpenter  
**Sent:** February 4, 2022 2:22 PM  
**To:** Ann Hiller  
**Subject:** RESTITUTION TRANSFER  
**Attachments:** Receipt 2020-111.jpeg

RE: File 2020 – 111. SHE.L

The accused is Carlos Rae

CR had to pay 350.00 in restitution in damages caused to LS place of residence

On Feb 1/2022 – I called Jeremy Ambler wanted to know about Diversion being completed. It was stated in the Court today that restitution had been paid in full.

Jeremy did say yes it was paid in full and need to get in touch with LS.

I called Lydia to get okay to disclose her contact number to him; which she gave me consent.

Called Jeremy to give him the contact number

He called me back again after speaking with LS and he did say he would mail it to her; that he wasn't too keen on the mailing system. I suggested maybe he send the money via EMT to LS.

He then asked if I he could send the money to my email address; which I gave him.

The amount of 350.00 was transferred to my email address

Once received I made sure that LS received the 350.00 same day.

I did get LS to sign the receipt stating that she received the 350.00 from me.

I then sent Jeremy Ambler confirming that LS had received the money.

Earlier call I did ask if he needed a receipt signed and he said that no an email confirmation was good enough.

Wilma Carpenter  
Victim Witness Liaison - West



**Wilma Carpenter**

**From:** Wilma Carpenter  
**Sent:** February 2, 2022 7:56 AM  
**To:** Jsambler@gmail.com  
**Subject:** RAE, Carlos

Good morning

Just to update you in regards to the Restitution of \$350.00 payable to Lydia S.

Yesterday late afternoon, the victim did receive the money of \$350.00.

Thanks

Wilma Carpenter  
Victim Witness Liaison - West

RECEIPT

Date February 1/2022

Received from Restitution re: Carlos Rae

Three Hundred and Fifty 100 Dollars

Gave to Lydia Sherman on

Feb 1/2022

\$ 350.00 No. \_\_\_\_\_

Tax Reg. No. x Lydia Sherman

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