CERTIFICATE

ANN HAMILTON

HAS COMPLETED THE ONE-DAY LIVE VIRTUAL WORKSHOP IN

De-escalating Potentially Violent Situations[™]

THROUGH THE CRISIS & TRAUMA RESOURCE INSTITUTE

Shelly Qualtieri, MA, RSW Trainer, CTRI March 29, 2021 Continuing Education Credit Hours - 6



WE ENVISION A WORLD WHERE EVERYONE IS TRAUMA-INFORMED.