

ITINERARY / RECEIPT - NOT VALID FOR TRAVEL

Thank you for choosing
VIA Rail Canada.



BOOKING CONFIRMATION: **AMV764**

KARENHONAN

IMPORTANT - AN E-BOARDING PASS HAS BEEN ISSUED FOR EACH SEGMENT OF THIS TRIP AND HAS BEEN SENT IN A SEPARATE E-MAIL. Please bring all e-boarding passes on your trip and review this confirmation carefully as it includes some important information about travelling with us.

Customers with special service requests

VIA suggests that all customers with special service requests arrive at VIA stations early for safe and timely access to the correct platform. Please validate VIA station hours as some stations open 30 minutes prior to scheduled train time.

ITINERARY # 1

TRAIN 1 | [info](#)

From:
REDDITT
Mon. Apr 4, 2022

Departure: **15:23**

To:
SASKATOON
Tue. Apr 5, 2022

Arrival: **09:50**

Class: **Economy - Escape fare**

Remarks: Operated by: VIA Rail Canada.

While VIA endeavours to operate on time, the realities of increased freight traffic on tracks that we do not own may give rise to significant delays. We suggest that you plan accordingly, such as not arranging connecting transportation on the day of your arrival.

Due to COVID-19, we have had to make changes to our on-board services and overall experience onboard the Canadian. [More info](#)

Identification

Please make sure you always have a valid photo ID that exactly matches the name on your ticket and the photo on the ID looks like you. A VIA Rail staff member will ask you for it when boarding or on board, for all passengers who appear to be 12 years of age or older.

[Online train ticket purchase and booking](#)

COVID-19 - To learn about the latest service modifications and preventative health and safety measures, [click here](#).

RECEIPT

FARE INFORMATION

Donald Herman (Adult)

\$112.00

FARE: \$112.00 **G.S.T/H.S.T.:** \$14.56 **P.S.T.:** \$0.00 **TOTAL:** \$126.56

TAX INFORMATION

Taxable fare: \$112.00
G.S.T/H.S.T. number: 105521785RT001

PAYMENT 4537*****8578 - Authorization number: 045254

TRANSACTION DATE: 04/01/2022

ITINERARY FARE PLAN REFUND/EXCHANGE CONDITIONS

Donald Herman (Adult)

REDDITT /
SASKATOON

ESCAPE

Before Departure : Non-refundable but exchangeable less a service charge of **\$56.00** plus tax(es) and any applicable fare difference.
After Departure : **Non-exchangeable and non-refundable.**

BAGGAGE ALLOWANCE*

Carry-on baggage

COVID-19: Our usual carry-on baggage assistance service is only offered for passengers with disabilities and/or limited mobility for the time being.

1 PERSONAL ITEM
Max. 11.5 kg (25lb.)
Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)

AND

1 LARGE ITEM
Max. 23 kg (50lb.)
Max. 158 linear cm (62 li. in.)

OR

2 SMALL ITEMS
Max. 11.5 kg (25 lb.) each
Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in.) each

OVERWEIGHT ITEM(S): Items over 23kg (50lb.) are NOT permitted on board.

ADDITIONAL CARRY-ON ITEM: 1 item allowed Max 23 kg (50lb.) \$40 (tax included) per direction.

YOUTHS (12-25): 1 PERSONAL ITEM Max. 11.5 kg (25lb.) / Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)
AND 2 LARGE ITEMS Max. 23 kg (50 lb.) each / Max. 158 linear cm (62 li. in.) each.

Checked baggage

2 LARGE CHECKED ITEMS
Max. 23 kg (50 lb.) each
Max. 158 linear cm (62 li. in.) each

OVERWEIGHT ITEM: \$40 (tax included) per item, per direction
From 23 to 32 kg (from 50 to 70lb.)
Items exceeding 32 kg (70 lb.) are not accepted.

OVERSIZED ITEM: \$40 (tax included) per item, per direction

From 158 to 180 linear cm (62 and 71 li. in.) max.
Outdoor sports equipment (canoe, kayak, etc.) is accepted.

ADDITIONAL ITEM: \$40 (tax included) per item, per direction
Maximum 3 additional items per person

In stations where this service is offered, your baggage must be checked at least 45 minutes before departure at terminal stations and 30 minutes at intermediate stations.

For security reasons, baggage is not allowed on board without its owner.

*VIA reserves the right to weigh any and all baggage which may result in applicable allowance fees, as you may be subject to excess charges.

IMPORTANT: Bike baggage service is currently suspended in the Corridor until further notice, as a result of gradual operations resumption, changes to our services and implemented preventive health measures.

CONDITIONS OF CONTRACT

1. Your rail ticket is not transferable and is valid only for travel on the train(s) and date(s) shown.
2. For any modification or cancellation, please change or cancel your reservation online as soon as possible prior to the scheduled departure of your train (**subject to the conditions of your fare plan.**)
3. For operational reasons, VIA Rail reserves the right to restrict platform access five (5) minutes before your scheduled departure.
4. Times shown are not guaranteed. If necessary, VIA Rail may cancel a train or substitute alternate transportation without notice.
5. To ensure all passengers' safety, VIA Rail reserves the right to inspect all baggage.
6. You are responsible at all times for your carry-on baggage. VIA Rail assumes a limited liability for loss or damage to checked baggage. Ask VIA Rail personnel for more details.

NOTICE OF LIABILITY LIMITATION FOR DELAYS AND CANCELLED TRAINS

Although VIA Rail will use all reasonable efforts to carry the passenger and its property in accordance with the contract of carriage, timetables, schedules and other representations regarding trip time are approximate and provided for information purposes only. Times shown in timetables or elsewhere do not bind VIA Rail and form no part of the contract of carriage.

Schedules are subject to change without notice. VIA Rail may cancel a train or substitute alternate transportation without notice.

VIA Rail specifically disclaims liability for any inconvenience, expense, or damages, lost profits, loss business or otherwise, resulting from errors in its timetables, schedules and other representations regarding timing or resulting from delayed or cancelled trains either caused by the fault of VIA Rail, third parties, passengers or by unforeseen circumstances. No responsibility for damages caused by delays, cancellations or alternate transportation substitution, such as damages resulting from passenger's purpose of travel or personal schedule at arrival, will be assumed by VIA Rail.

VIA RAIL GIFT CARDS

The VIA Rail gift card is reloadable and may be used to purchase VIA Rail Canada services and products at staffed stations and on-board trains. VIA Rail Canada is not responsible if

your card is lost, stolen, or destroyed, or if the card balance is used without your permission. The card is not refundable, except where required by law. Purchases made with this card are subject to the applicable refund policy; any amount refunded will be applied to the card.

To consult the remaining balance, or for additional information, consult our website at www.viarail.ca/en/giftcard.

Other Useful Information (links)

- [Seat Assignment in Economy Class](#)
- [VIA's baggage policy](#)
- [VIA Terms and Conditions](#)

Customer Support

- For assistance or queries regarding your train booking, please contact VIA Rail for help at service@viarail.ca

How to modify a booking online?

- You can modify your booking online if you have not yet exchanged this booking confirmation for a paper ticket.
- Go to reservia.viarail.ca/changebooking/requestchange.aspx?l=en
- Follow the instructions
- [Ticket Exchange Conditions](#)

Risk Free Booking

- Fully refundable prior to paper ticket issuance if cancelled **online** within **24 hours** of **initial booking** and **before scheduled train departure**, whichever comes first.

How to cancel a booking online?

- You can cancel your booking online if you have not yet exchanged this booking confirmation for a paper ticket.
- Go to reservia.viarail.ca/cancellation/request.aspx?l=en
- Follow the instructions

How to get a refund if paper tickets have already been issued?

- Call [1 888 VIA-RAIL \(842-7245\)](tel:1888VIA-RAIL) to cancel your booking
- Then go to a VIA station with your unused ticket (including the "Receipt" portion) and the credit card used to purchase your ticket, to obtain your refund.