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# RIDER EXPRESS

# ZE6LRZ

Passenger

## JAMES JENNINGS

BUS STATUS & LOCATION

Issued: Tue 20 Jun, 2023 05:45 pm

Origin

### WINNIPEG

936 Sherbrook St Winnipeg Manito-  
ba, R3A 1N2  
Maple Bus Lines Bus Depot

Destination

### REGINA

2820 B Avonhurst Dr. Regina  
Saskatchewan, S4R 3J5  
Our office is now moved to 2820 B Avonhurst  
Dr.

Departure Date/Time

Sat 22 Jul, 2023  
**11:55 pm**

Arrival Date/Time

Sun 23 Jul, 2023  
**06:15 am**



**BUS PARCEL**  
SAME DAY PARCEL DELIVERY BY BUS  
Click and get details

PARCEL DELIVERY BY BUS

**Manage Ticket & See Details**

See ticket details and manage. Use the QR-Code or the link above to reach.

**Write Your Review**

Send us your opinion. How was your trip and overall experience?

Additional Services:

2 Checked Bags (Free)

Passengers are **REQUIRED** to **CHECK IN** (with the office agent or driver) at least **15 MINUTES** prior to **DEPARTURE**. At 11:40 pm

#### ONBOARDING POLICY

Please bring (1) One form of photo ID or (2) Two forms of government issued Non Photo ID for boarding. Smoking is not permitted (including vaping and marijuana) in or around any Rider Express buses and offices. We have ZERO tolerance on ILLEGAL DRUGS, ALCOHOL, WEAPONS, UNRULY BEHAVIOUR and VERBAL OR PHYSICAL ABUSE towards other passengers and staff. This applies to the buses as well as in and around our premises. Offenders will be asked to leave and there will be no refund. No animals can be transported on the coaches. Only, guide and service animals that are trained and registered will be permitted to travel with the person at no additional charge with the proper paperwork. The animal must have the appropriate documentation, or they WILL NOT be permitted to travel. Photography, video and/or audio recordings of any Rider Express personnel, equipment or procedures is strictly prohibited. Carry on luggage and/or items must fit in overhead bins (where available), in front or under the seats or on owner's lap and SHOULD NOT block other passengers, seats or walkways for safety reasons. Carry on items also must be secured properly.

#### LUGGAGE POLICY

One (1) carry-on and two (2) check-in luggage is free per passenger/ticket. Additional baggage is \$30 for third(3rd) bag and 40\$ for fourth (4th) bag and maximum 4 baggage is allowed to be checked in. If there are more than 4 baggage, extra baggage must be booked as parcel. Check-in luggage cannot exceed 23kg/50lb. Oversized and/or overweight items such as hockey bags, furniture, car parts etc. are subject to additional charge of 30\$ per item. If the oversized item is an extra luggage where fee applies then both fees apply for the baggage. Oversized item is any baggage over 76 cm/30 inches in length and/or 48 cm/19 inches in width and/or 38cm/15inches in height. Overweight item is anything more than 23kg/50lb and they cannot exceed 27kg/60lb max per luggage. All sports equipment such as ski, bike, snowboard etc. are subject to different charges and they need to be packaged properly. Bike fee is 50\$ and Snowboard and Ski fee is 30\$ per item when booked in advance. Should the passenger wants to purchase sports equipment ticket in last minute paying at the counter then price for ski bag or snowboard increases to forty (\$40) and for bike it is sixty (\$60).

#### CANCELLATION AND REFUND POLICY

Rider Express requires at least 24 hours notice for rescheduling or cancellations. Customer call center needs to be contacted for rescheduling or cancellation via email or phone call. There is a \$30 (20\$ for tickets valued under 70) surcharge for rescheduling that applies for EACH ticket. Refund is given for half value of the ticket only, when customer service is contacted 24 hours prior to departure. Tickets purchased less than 24 hours before departure time CANNOT be changed or refunded. Tickets are non-transferable and shall be only used by original ticket holder. Tickets are valid only for the scheduled date and time intended for. Rider Express is NOT responsible for lost or stolen tickets. Rider Express is NOT responsible for late arrival and NO show and tickets will be void in such cases. Please, make sure to check departure station from [www.riderexpress.ca](http://www.riderexpress.ca) for any changes 24 hours before the departure. Wheelchair bookings require 2 days notice prior to departure. All promotional and campaign tickets are non-refundable. All extras paid for luggage, ski and bike is NON refundable.

#### OTHER TERMS

There may be delay or cancellation caused by different factors such as road closure, mechanical issues or weather conditions where service may not be guaranteed. We do our best to provide the service however, Rider Express is NOT responsible for any inconvenience or expense caused as a result of delays or cancellations. Full version of Rider Express Policy will be taken as main reference, which is available at following link: <https://riderexpress.ca/policy/> in a case of dispute.

Passengers are **REQUIRED** to **CHECK IN** (with the office agent or driver) at least **15 MINUTES** prior to **DEPARTURE**.

1-833-583-3636

[contact@riderexpress.ca](mailto:contact@riderexpress.ca)

<https://riderexpress.ca>

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