



Booking Information

- Booking reference/ Locator #: 939209
- Booked On: 09/14/2023 09:34

Customer Care

Toll Free: 1-844-633-6294
 1-807-474-2895
reservations@northstarair.ca

Passenger

Name: GRAY, ARLIN,
 Phone #: 8077375808

Contact

Name: Francesca Mainville
 Form of Payment: HOLD FOR PAYMENT

PO:

Flight Information

FLIGHT	FROM	TO	DEPART	ARRIVE	STATUS	FARE BASIS	FARE
132	SIOUX LOOKOUT (YXL)	CAT LAKE(YAC)	09/14/2023 14:30	09/14/2023 15:00	CONFIRMED	Flex	309.90

Fare Summary

Air transportation charges

Base fare	\$309.90
INSURANCE	\$5.00
NAV CAN	\$12.75
CARBON TAX	\$20.00
FUEL SURCHARGE	\$75.00

Taxes, fees and charges

Security Fee	\$9.75
AIF	\$8.00
HST/GST	\$57.25
Total - CAD	\$497.65

Notes

Terms and Conditions

Fare Rules

Flex Fare

- Fully refundable up to 1 hour prior to scheduled departure time.
- Freedom to make changes as needed with no additional fees.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

Thrift Fare

- Advance booking required 1 or more days prior to scheduled departure.
- Changes to the itinerary are permitted for a \$50 change fee per change/cancellation, plus fare difference and applicable taxes.
- Origin/Destination cannot be changed; however, direction may be swapped.
- Flight cancellations are non-refundable/non-redeemable for cash. Remaining balance shall be held as an open ticket that may be used for 1 year after the original date of booking.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

Saver Fare

- Advance booking required of 5 or more days prior to scheduled departure.
- Changes to the itinerary are permitted for a \$50 change fee per change/cancellation, plus fare difference and applicable taxes.
- Origin/Destination cannot be changed; however, direction may be swapped.
- Flight cancellations are non-refundable/non-redeemable for cash. Remaining balance shall be held as an open ticket that may be used for 1 year after the original date of booking.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

Check In & Cut Off times

Location	Thunder Bay, Sioux Lookout, Red Lake	All Other Airports
Check In Time	90 Minutes	60 Minutes
Cut Off Time	45 Minutes	30 Minutes

Check in Policies

- Passengers are required to present one piece of valid government issued photo identification that shows the holders name, date of birth, and gender at check in.
- Passengers who have not checked in prior to cut off time will be deemed as a no show and their fare will be forfeited.

Baggage Allowance

- The baggage allowance is 40lbs per person, including 1 carry on or carry out piece.

Carry On Baggage

Dash 8

- One personal item is allowed.
- Maximum Carry-on Size is 16 X 33 X 43 centimetres (6 X 13 X 17 inches).
- Carry-on weight cannot exceed 13lbs.
- Carry-on baggage must be presented to agent at check in to be weighed.

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- Carry-on is not permitted due Transport Canada Regulations.
- All baggage must be presented at the check in counter to be weighed and tagged.

Excess Baggage

- Any baggage over the baggage allowance limit will travel on space available basis and will be assessed at the applicable rate per pound.
- Excess baggage is limited to 99lbs, any excess above that limit will not be accepted as checked baggage and must be shipped as cargo.

Delayed or Lost Baggage

- Sometimes, despite our best efforts, baggage can be delayed or damaged.
- Please call to report any loss or damage to baggage within 24 hours of arriving at your destination.

Special Needs

- Advise the Reservations Department or local agent at the time of booking if the passenger has any disabilities that require special assistance, so that arrangements are made to accommodate.
- Any passenger who requires special assistance will be preboarded for their flight.

Dangerous Goods

- Many common items may seem harmless, but due to their physical and chemical properties, can be very dangerous when transported by air.
- In most cases, passengers are not permitted to transport dangerous goods on board an aircraft in their carry-on or checked baggage.
- For more information, please visit the Transport Canada Transportation of dangerous goods on aircraft (canada.ca) and CATSA Dangerous goods - general - CATSA (catsa-acsta.gc.ca) websites.
- Contact a North Star Air Reservations or Cargo Agent for instructions on how to properly transport Dangerous Goods.

Additional Information

- Fares are quoted on a one-way basis that include taxes and fees and are subject to change without notice.
- Payment is required at the time the reservation is made.
- Our lowest fares are limited and may not be available on all flights. Some fares may only be available on certain days and times.
- Promotional fares may have additional fare rules (specified at the time of booking).
- All website fares are subject to change until payment has been completed.
- Passengers travelling with an infant (under the age of 2), children (between the ages of 2 and 11) or senior (ages 65 and older) must present one piece of government issued photo identification for age verification purposes. Failure to produce a valid piece of identification to confirm age may result in forfeiting the given discount.

Please call North Star Air Reservations at 1-844-633-6294 to confirm your reservation within 24 hours of your scheduled departure time.

Dash-8 Aircraft Operated by Summit Air