

Lenny Carpenter

From: Enterprise Rent-A-Car <No-Reply@enterprise.ca>
Sent: July 7, 2022 12:03 PM
To: Lenny Carpenter
Subject: Confirmed: Enterprise Rent-A-Car Reservation 1638975615 at Timmins

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Visit [enterprise.ca](https://www.enterprise.ca)

YOUR RESERVATION IS CONFIRMED

Thank you for your reservation.
Your reservation number is 1638975615.



With your Enterprise ReadyPass you can skip the paperwork and save time when you arrive.

We'll contact you by email or text 48 hours prior to your rental to set up your Rental Pass.

Pick-Up Details

Location	Timmins
Date & Time	Tuesday, July 12, 2022 @ 12:00 p.m.
Address	470 Algonquin Blvd E Timmins, ON P4N 1B7
Phone	+1 705-264-3227
Hours	Tuesday: 8:00 a.m. - 5:00 p.m.

Return Details

Location	Timmins
Date & Time	Thursday, July 14, 2022 @ 8:00 a.m.
Address	470 Algonquin Blvd E Timmins, ON P4N 1B7
Phone	+1 705-264-3227
Hours	Thursday: 8:00 a.m. - 5:00 p.m.

Renter Details

Name	Michael Carpenter
E-mail Address	l.....r@nanlegal.on.ca
Phone6559

Pricing Details

Vehicle Class	Toyota C-HR or similar
Transmission Type	Automatic

Estimated Total to be billed **CAD 249.73**

Rates

Vehicle

TIME AND DISTANCE	2 DAILY @ CAD 110.00	CAD 220.00
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Extras

Unlimited Kilometrage	Included
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Taxes & Fees

VLF REC	CAD 1.00
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HST (13.0%)	CAD 28.73
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Estimated Total CAD 249.73

[VIEW / MODIFY / CANCEL](#)

Need a lift from your place to ours? No problem.

Just call us and provide your confirmation number and/or account number. We can pick you up from many convenient locations.

Please note: This service must be requested 24 hours in advance of the pick-up time indicated on your reservation. Geographic and other restrictions may apply.

Toll Pass Available at Pick-Up

You may be renting or driving in an area with toll roads. We offer optional TollPass products and services at participating locations that allow you to breeze through tolls without stopping to pay cash. Some toll plazas are electronic only and do not offer a cash payment option.

[Learn more about Toll Pass](#)

Additional Driver

Renter's spouse or domestic partner who meet the same age and driver's license requirements of the renter are authorized drivers at no additional charge. Any additional authorized drivers must appear at time of rental and meet age and driver's license requirements. An additional charge of \$10 per day for each additional authorized driver will be added to the cost of the rental, unless other contractual conditions apply.

A spouse or domestic partner is the only permitted additional driver on a rental secured with a debit card.

Age Requirements

Please see the Renter Requirements policy for age requirements and youthful driver charges.

Cross Border Policy

Vehicles rented in Canada can be driven throughout Canada and the US.

Vehicles cannot be driven into Mexico.

Damage Waiver

DAMAGE WAIVER -DW- IF THE RENTER ACCEPTS DW, ENTERPRISE WAIVES OR REDUCES THE RENTER'S RESPONSIBILITY FOR LOSS OF, OR DAMAGE TO, THE RENTAL VEHICLE (INCLUDING BUT NOT LIMITED TO TOWING, STORAGE, LOSS OF USE, ADMINISTRATIVE FEES AND/OR DIMINISHMENT OF VALUE) SUBJECT TO THE TERMS AND CONDITIONS OF THE RENTAL AGREEMENT AND APPLICABLE LAWS. DW IS NOT INSURANCE. THE PURCHASE OF DW IS OPTIONAL AND NOT REQUIRED TO RENT A CAR. THE PROTECTION PROVIDED BY DW MAY DUPLICATE THE RENTER'S EXISTING COVERAGE. ENTERPRISE IS NOT QUALIFIED TO EVALUATE THE ADEQUACY OF THE RENTER'S EXISTING COVERAGE; THEREFORE THE RENTER SHOULD EXAMINE HIS OR HER CREDIT CARD PROTECTIONS, AUTOMOBILE INSURANCE POLICIES OR OTHER SOURCES OF COVERAGE THAT MAY DUPLICATE THE PROTECTION PROVIDED BY DW.

Refueling Service

As a customer, you have a choice as to how you would like to pay for fuel.

Option 1- Prepay Fuel

This option allows the renter to pay for the tank of gas at the time of rental and return the tank empty. No refunds will be issued for unused gas.

Option 2 - We Refill

This option allows the renter to pay Enterprise at the end of the rental for gas used but not replaced. Price per gallon will be higher than local fuel prices.

Option 3- You Refill

This option allows the renter to return the vehicle with the same amount of gas as received to avoid extra fuel charges.

Driver's License Information

Customers who reside in the United States, U.S. Territories, or Canada

Customers who reside in the U.S., U.S. Territories, or Canada must present a valid, unexpired government-issued Driver's license which includes a photograph of the customer. Digital licenses are not accepted. The driver's license must be valid for the entire rental period.

Members of the United States Armed Forces who are on active duty may present an expired home state license under the following conditions:

- They also present an Active Military ID, and
- They are in compliance with their military extension policy of the state which issued the license. These policies vary by state and customers are encouraged to check with the appropriate department of motor vehicles for more information.

Customers travelling to the U.S. and Canada from other countries

It is important that customers check with the appropriate Department of Motor Vehicles in the States or Provinces in which they intend to travel to ensure compliance with their various licensing laws. The following practices are used to ensure the customer is presenting a facially valid license at the time of rental.

Customers traveling to the United States and Canada from another country must present the following:

- Their home country driver's license that is valid, unexpired and includes a photograph, and
- If the home country license is in a language other than English (or French, for rentals in Canada) and the letters are English (i.e. German, Spanish, etc.) an International Driver's Permit is recommended, but not required, for translation purposes in addition to the home country license.

- If the home country license is in a language other than English and the letters are not English (i.e. alphabet is not an extended Latin-based alphabet like German or Spanish but is Russian, Japanese, Arabic, etc.) an International Driver's Permit is required.
- If an International Driver's permit cannot be obtained in the home country, another professional, type-written translation may be substituted. In either case the home country license must also be presented.
- Customers may not rent a vehicle solely with the International Driver's Permit. The International Driver's Permit is a translation of the individual's home country license and is not considered a license nor is it considered valid identification.
- In some US locations, customers not holding a US driver's license may be asked to provide additional documentation. Examples of this may include a valid passport or, in certain states (AZ, CA, CO, NM, TX) a valid Mexican voter registration card and/or inbound and outbound travel documentation.
- In some Canadian locations, customers not holding a Canadian driver's license may be asked to provide additional valid government-issued documentation. Examples of this may include a valid passport.

Other requirements

- Photocopies of Driver's Licenses are not accepted
- "Learner's Permits" are not accepted.
- Any license which, on its face, restricts the licensee to the use and operation of a vehicle equipped with a form of a breathalyzer apparatus is not accepted.
- Temporary Driver's Licenses may be refused if the renting location is unable to otherwise verify the customer's identity or verify the authenticity of the temporary license. Additional Government-issued identification may be required.

Personal Accident Insurance / Personal Effects Coverage

Personal Accident Insurance – Personal Effects Coverage – THE PURCHASE OF PERSONAL ACCIDENT AND PERSONAL EFFECTS INSURANCE (PAI-PEC) IS OPTIONAL AND OFFERED AT THE TIME OF RENTAL FOR AN ADDITIONAL DAILY CHARGE. THE PAI-PEC IS NOT REQUIRED TO RENT A VEHICLE. PLEASE READ THE CERTIFICATE OF INSURANCE WORDING CAREFULLY FOR A FULL DESCRIPTION OF COVERAGE AND EXCLUSIONS. The PAI coverage provides renter and renter's passengers with accidental death, dismemberment, and accident medical expenses and ambulance expense benefits. The PEC coverage insures the personal effects of the renter, additional drivers, or anyone who is travelling with the renter against risks of loss or damage to personal effects. Benefits are payable in addition to any other insurance coverage the renter or passengers may have. The coverage provided by PAI-PEC may duplicate the renter's existing coverage. Enterprise is not qualified to evaluate the adequacy of the renter's existing coverage. Therefore, the renter should examine his or her personal insurance policies or other coverage(s) that may duplicate the coverage provided by PAI-PEC. This is a summary only. PAI-PEC is subject to the provisions, limitations and exclusions of the PAI-PEC policy, which is underwritten by AIG Insurance Company of Canada. The premium for PAI-PEC is 6.99 CAD per day.

Forms of Payment

Please read the Renter Requirements Policy for details pertaining to deposits and general rental requirements at this location.

Roadside Protection

Renter may purchase Roadside Assistance Protection (RAP) from Owner for an additional fee. If Renter purchases RAP, Owner agrees, subject to the actions that invalidate Damage Waiver, to contractually waive Renter's responsibility for the cost to provide 24/7 roadside assistance (where available) which includes replacement of lost keys (including remote entry devices), flat tire service (if no inflated spare is available, the vehicle will be towed. Cost of a replacement tire is not covered by RAP), lockout service (if the keys are locked inside the vehicle), jumpstarts, and fuel delivery service for up to 3 gallons (or equivalent liters) of fuel if Vehicle is out of fuel. Roadside Assistance Protection services are only available in the United States and Canada. If Renter does not purchase RAP, or RAP is invalidated as set forth above, roadside assistance will be available, but standard charges will apply. RAP does not apply in Mexico. For roadside assistance call 1-800-307-6666.

Renter Requirements

RENTER REQUIREMENTS AND FORMS OF PAYMENT POLICIES

RENTER REQUIREMENT POLICY

All renters and additional drivers must be 21 or older. All renters must have a valid driver's license and a major credit card or debit card in their name. Individuals with learners' or instructional permits are not eligible to rent. This is only a

summary. For additional details, please reference the Driver's License Information Policy.

AGE

The underage surcharge for drivers between the ages of 21 and 24 is \$20 per day. Renters between the ages of 21 and 24 may rent the following vehicle classes: Economy through Full Size cars, Cargo and Minivans, Pickup Trucks, and Compact, Small and Standard SUVs with seating up to 5 passengers.

DEBIT CARD

Debit cards are accepted at time of rental under the following conditions:

- the name and address shown on the renter's driver's license must match their current home address;
- the address must be within 50 KM of the renting branch OR the renter's driver's license is from the same province where the rental branch is located;
- renters must present two of the following items, each of which must indicate the renter's current home address: a utility bill, cellular phone bill, paycheck or paystub, an original declaration page from an active auto insurance policy. Utility bill(s), cellular phone bill(s) and paycheck or paystub must be originals and dated within 30 days.

Other than the renter's spouse or domestic partner, no other additional drivers are allowed.

Renters using a debit card may rent the following vehicle classes: Economy through Full Size cars, Cargo and Minivans, Pickup Trucks, and Compact, Small and Standard SUVs with seating up to 5 passengers.

If using a debit card for any amounts owed, the available funds in the account associated with Renter's debit card will be reduced by those amounts. Additionally, Renter is responsible for any overdraft fees incurred.

Please read the Forms of Payment policy (see below) for additional details pertaining to the use of debit cards at this location.

INSURANCE VERIFICATION

At the time of rental, Renter must provide evidence of a transferrable auto collision, comprehensive and liability policy for the following vehicle classes: Executive Luxury Sedan, Large Executive Luxury Sedan, Executive Luxury Sedan Electric and Large Executive Luxury SUV.

FORMS OF PAYMENT POLICY

The following forms of payment are accepted for the rental.

VISA®

MasterCard®

American Express®

Debit Card

The Estimated Total for the rental on the Review & Reserve screen and/or in the email reservation confirmation will be charged to the form of payment provided by Renter. If the rental as reserved is modified, the estimated total amount for the rental may change and would still be charged to the form of payment provided by Renter.

At the time of the rental, Renter will sign a rental contract (the "Contract") which applies to the rental and includes a Rental Agreement Summary and the Additional Terms and Conditions.

DEPOSIT AMOUNT

To account for Renter potentially incurring additional amounts owed under the Contract, a deposit of \$300, or \$850 for the following vehicles classes: Performance Sport, Executive Luxury SUV, Luxury Sport, Executive Luxury Sedan, Large Executive Luxury Sedan, Executive Luxury Sedan Electric, and Large Executive Luxury SUV will be required from Renter at the time of the rental.

ADDITIONAL INFORMATION

Renter must use an above listed form of payment for the deposit amount. The deposit amount will not be available for use by Renter and/or refunded to Renter until after the vehicle has been returned.

If Renter incurs additional amounts owed under the Contract, those additional amounts may be deducted from Renter's deposit amount, if applicable. If those additional amounts are not deducted from the deposit amount, if applicable, they will be charged to the form of payment provided by Renter at the time of rental unless Renter provides a different above listed form of payment to be charged.

If using a debit card for any of the above amounts, the available funds in the account associated with Renter's debit card will be reduced by those amounts. Additionally, Renter is responsible for any overdraft fees incurred.

Money orders and prepaid cards are not acceptable forms of payment at the time of rental, including for the deposit amount, but may be used to pay any amounts due at the end of the rental after the vehicle has been returned. Cash is not accepted.

In addition to one of the above listed forms of payment, credit cards with sufficient available credit which are listed on Renter's Profile or Loyalty Account (Emerald Club, E Club, etc.) will be accepted as payment for all amounts owed under the Contract.

All amounts owed by Renter under the Contract will be submitted (a) as an authorization to be a hold against and ultimately charged to Renter's credit card or debit card, or (b) to be charged to Renter's debit card.

Please read the Renter Requirements policy (see above) for additional details pertaining to the use of debit cards and general rental requirements at this location.

Toll Pass Policy

Our TollPass Program is our electronic toll collection program which allows our renters to drive through electronic toll lanes and pay tolls electronically, without having to stop and pay cash. In addition, many toll plazas have converted to all electronic tolling and removed the option for travelers to stop and pay cash at toll plazas.

The TollPass Program is offered in different ways, depending on where you rent. Visit the websites below for more information.

- Northeast US including regions in the Midwest:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/northeast-united-states.html>

- Chicago Metropolitan Area:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/chicago.html>

- Golden Gate Bridge and Northern California Bay Area:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/northern-california.html>

- Southern California:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/southern-california.html>

- CO, FL, TX, NC, GA, WA, PR, and Ontario Canada:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/colorado-florida-texas-north-carolina-georgia-washington-state-puerto-rico-and-ontario-canada.html>

- Louisville KY:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/louisville.html>

- Utah:

<https://www.enterprise.com/en/help/faqs/car-rental-toll-pass/utah.html>

To view our entire coverage map, go to <https://www.enterprise.com/en/help/faqs/car-rental-toll-pass.html> and click on Coverage Map.

TollPass products not available at all locations or at locations operated by a Licensee. Please refer to your rental locations policies and/or offerings for toll products to determine availability of TollPass programs.

Winter Tires

Due to limited availability, winter tires cannot be reserved, and are based on availability at the time of arrival to the rental location.

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