

## Chanel Nowegjick

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**From:** Reservations <reservations@princearthurwaterfront.com>  
**Sent:** August 29, 2023 10:26 AM  
**To:** Chanel Nowegjick  
**Subject:** Confirmation Letter - Prince Arthur Waterfront Hotel

**CAUTION - EXTERNAL E-MAIL- Do not click or open attachments unless you recognize the sender.**

Dear Wilma Carpenter,

Thank you for choosing The Prince Arthur Waterfront Hotel. We look forward to hosting your stay in Thunder Bay.

This email is confirmation of your reservation with us. Please keep it for reference as it includes important hotel information.

**Confirmation Number: 316039**

**Check-In: Aug 29, 2023**

**Check-Out: Aug 31, 2023**

**Nightly Room Rate: 145.00**

### Hotel Policies:

- Check-in time is 3:00 PM. While we will do our best to accommodate early arrivals, we cannot guarantee room availability prior to 3:00 PM.
- Check-out time is 11:00 AM. If you require a late departure, please contact Front Desk to find out if late checkout is available. Late departure charges may apply.
- An incidental deposit is required at the time of check in.
- Minimum check-in age is 18 years of age. Guests must present valid government issued photo identification and a credit card upon check-in. An authorization request will be placed on your credit card for incidentals. Upon check-out, your credit card will be charged for the actual amount incurred during your stay.
- We are a pet friendly hotel with a minimal pet fee.
- Changes in taxes or fees implemented after booking will affect the total room price.
- Rates are in Canadian dollars and are subject to the municipal accommodations tax of 4% and federal and provincial sales tax (HST) for 13%.

- A credit card is required at check in which will be preauthorized for the balance required to cover your stay. Alternative forms of payment will only be accepted at check out.

### **Cancellation Policy:**

- If you need to modify or cancel your reservation, please contact us directly.
- Reservations must be cancelled by 12:00 PM day prior to arrival to avoid cancellation fees. Cancellations made after this time will be subject to a 1-night penalty fee including taxes.
- Group reservations are subject to the cancellation and deposit policies outlined at time of booking.

### **Other Information:**

- Masks are recommended in all public spaces.
- Portside Restaurant is open 7:30 AM – 1:30 PM for morning food service and 5:00 PM – 8:00 PM for dinner.

**Need to know a little more? Feel free to contact us anytime. We're always happy to help.**

Christopher Chenette  
Guest Services Manager  
The Prince Arthur Waterfront Hotel and Suites