

Passenger Itinerary for BOTTLE, ADRIANNA,

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Customer Care

Toll Free: 1-844-633-6294
1-807-474-2896
reservations@northstarair.ca

Passenger

Name: BOTTLE,
ADRIANNA,

Phone #:

Contact

Name: MACDONALD,
BONNIE

Form of
Payment: NISHNAWBE-ASKI
LEGAL SERVICES
CORP

PO: 000682

Booking Information

- Booking Reference/Locator#: 775435
- Booked On: 07/14/2022 14:43

Flight Information

FLIGHT	FROM	TO	DEPART	ARRIVE	STATUS	FARE BASIS	FARE
Canc.	SIOUX LOOKOUT (YXL)	SACHIGO LAKE (ZPB)	07/18/2022 07/18/2022 09:30	07/18/2022 11:15	CANCELLED	Non-rev	0.00

Fare Summary

Fare	\$0.00
Taxes, Fees and Charges	
Nav Canada Surcharge	\$0.00
AIF/ATSC	\$0.00
Other Charges	\$0.00
Subtotal	\$0.00
GST/HST	\$0.00
Total - CAD	\$0.00
Balance Due	\$0.00

Notes

Terms and Condition

Terms and Conditions

Thank you for choosing North Star Air (hereinafter referred to as NSA). We look forward to welcoming you onboard!

COVID-19 Travel Advisory

Please be advised that due to the developing COVID-19 situation, NSA has implemented pre-travel screening. We recommend you arrive at the airport at least 60 minutes prior to scheduled departure. For more information please visit <http://www.northstarair.ca/covid-19-updates>

Approved Travel Required

In order to mitigate the spread of COVID-19 virus, please note that most northern communities have pandemic teams that will need to approve your travel into the community. If you are an essential health care worker booking travel, please identify this in ticket notes. If you are booking online or speaking with our Reservation Agent on the phone, please request to make a note in your reservation. This will still require that you receive permission from a community pandemic team to arrive in their community.

Baggage Allowance

Baggage allowance is 40lbs per fare paying passenger, including Carry-on/Carry-out and Checked Baggage.

Carry-on/Carry-out Baggage

On flights operated by NSA or Summit Air, you may carry with you 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]) with a weight not exceeding 13lbs. See our complete carry-on baggage policy.

Checked Baggage

Complimentary Allowance: 2 pieces, max weight per bag not exceeding 40lbs, max dimension per bag not exceeding 158.0 cm (62.0 in)

Excess Baggage: Excess baggage charges will apply for additional pieces and overweight baggage and space is subject to availability.

Baggage in excess of 40 pounds will not be accepted as checked baggage and must be shipped as cargo. Freight seats are available for booking to guarantee excess baggage availability. Please call NSA Reservations for more details.

Helpful tip - your first baggage should contain your immediate essentials or your must haves.

Passenger Check-in

Flights Departing Thunder Bay, Sioux Lookout, Red Lake: 90 minutes recommended, 45 minutes cut-off.

Flights Departing All Other Airports: 60 minutes recommended, 30 minutes cut-off.

Failure to respect these deadlines will result in ineligibility for denied boarding compensation. All passengers are required to present one piece of valid government-issued photo identification that shows the holder's name, date of birth and gender at check-in.

Other Terms and Conditions Reservations/Fares

Fares are quoted on a one-way basis that **include** taxes and fees and are subject to change without notice. Payment is required at the time the reservation is made. Our lowest fares are limited and may not be available on all flights. Some fares may only be available on certain days and times. Promotional fares may have additional fare rules (specified at the time of booking). NSA offers three fare options for passengers: Saver, Thrift and Flex. These options

allow you to choose the features that are important to you. Your fare type determines the price, the seats you will be able to access, your baggage allowance and fees. Ask your NSA agent for details at the time of booking. All website fares are subject to change until payment has been completed. Passengers traveling under infant (under the age of 2), children (between the ages of 2 and 11) or senior (ages 65 and older) fares are subject to presenting one piece of positive government issued photo identification. Failure to produce a valid piece of identification may result in a forfeit of the applicable discount.

Change / Cancellation Fees: Change and cancellation policies vary depending on the fare you have purchased. Cancellations of only regular priced fares are refundable. Thrift fares, seat sale fares and discounted fares are non-refundable and non-transferable. No changes can be made within one (1) hour of the scheduled flight and a \$25 change fee will apply. Standby seats may be available and require payment to NSA upon boarding. Reservations, itineraries and tickets are non-transferable between passengers. Prices **include** all taxes and fees.

Special Needs: Please notify NSA Reservations or contact your local agent, prior to booking, if you or any passengers with disabilities require special assistance, so we can make proper arrangements to accommodate. Any passenger who requires assistance will be pre-boarded per flight.

Dangerous Goods: Dangerous goods are articles or substances that are capable of posing a risk to health, safety, property or the environment. Articles and substances that are classified as dangerous goods, except those which are forbidden for transport by air, must be shipped as cargo under special packing requirements and handling procedures. However, some articles/substances may be accepted as carry-on or checked baggage. Please contact an NSA Reservation agent for details or for more details click [Transport Canada information on baggage and dangerous goods](#)
<<<http://www.tc.gc.ca/eng/civilaviation/standards/commerce-dangerousgoods-regoverview-passlugg-menu-1574.htm>>>.

Other Articles not Permitted in your Carry-On or Checked Baggage: For a list of these items and other traveler packing tips, please visit <http://www.catsa.gc.ca/complete-item-list> <<<http://www.catsa.gc.ca/complete-item-list>>>

[Air Passenger Protection - Know your Rights](#)

[If you are denied boarding, your flight is cancelled or delayed at least two hours, or if your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations.](#)

[Air carriers also publish their tariffs on their websites. The tariff set out terms and conditions of carriage that apply to your travel. You may view these documents online or ask your carrier for a copy.](#)

[For more information about your passenger rights, please contact your air carrier, or visit the Canadian Transportation Agency's website.](#)

Please call NSA at [1.844.6](tel:18446)

Passenger Itinerary for TOOKATE, REMI.

Itinerary
www.thunderair.com

Please print/retain this page for your records.
Thank you for choosing Thunder Airlines Limited.

Customer Care

Thunder Bay Office

Toll Free: 1 (800) 803-9943

Timmins Office

Toll Free: 1 (866) 464-2799

Booking Information

- Locator/Serial Number: 955350
- Booked For: TOOKATE, REMI
- Date Booked: 01/26/2023 14:33
- Date Printed:
- Booked By: Angela

Flight Details

BOUND	DATE	FLIGHT	DEPART	ARRIVE	STATUS	FARE BASIS
TIMMINS to ATTAWAPISKAT	01/28/2023	500	01/28/2023 08:15	11:00	CONFIRMED	Y

Fare Summary

Fare	\$697.96
Taxes, Fees and Charges	
Nav Canada Surcharge	\$0.00
AIF/ATSC	\$0.00
Other Charges	\$10.00
Subtotal	\$707.96
GST/HST	\$92.03
Total - CAD	\$799.99
Balance Due	\$799.99

Terms and Condition

Passenger Information, Terms and Conditions

Check-in Time:

All passengers must check-in at their departure station at least 60 minutes prior to departure with the Thunder Airlines Agent. Traveling guests who have not checked in 45 minutes prior to the scheduled aircraft departure will be deemed as a no-show/failure to occupy seat and their seat re-sold. (see Change of Plans)

Checked Baggage Allowance:

Passenger's name and address must be affixed to all pieces of luggage. Thunder Airlines free baggage allowance is a total of which may not exceed 50 pounds (23 kg). Excess charges will be charged on any weight exceeding these limits by the Thunder Airlines Agent. Packages/bags that are over 60lbs will not be accepted.

Excess Baggage:

Excess baggage will be charged at the applicable rate per pound to the destination of the passenger's itinerary. Excess baggage is deemed space available (stand by), but will be priority over regular air freight.

Baggage Liability:

Thunder Airlines maximum liability for lost or damaged luggage is \$ 250.00 CAD per person, per incident. Thunder Airlines assumes no liability for fragile, valuable or perishable articles. Please inform us of any loss or damage to luggage within 24 hours of arrival to your destination. Lost/ Damaged Cargo Form will need to be filled out, and can be picked up at all Thunder Airlines stations.

On-Board Services:

Thunder Airlines is a non-service airline and meals or drinks are not offered for our passengers traveling on our scheduled service flights. Please note that our aircraft do not include any washroom facilities on board.

Denied Boarding:

To ensure on-time departure for our traveling guests, it is important that passengers observe the above check-in times so that they are not denied boarding. Photo Identification may be requested upon check-in. If unavailable to provide, boarding may be denied.

Please be aware that, in the interest of your safety and flight safety, passengers under the influence of alcohol and drugs will not be permitted to board Thunder Airlines aircraft.

Passengers traveling into "Dry" remote communities are not allowed to carry, conceal, or ship any type of consumable alcohol or any other illegal substances.

Infants/Children:

Infants are defined as under two years of age. Infants will sit on the lap of the parent or guardian and they travel at no charge. As per Transport Canada regulations, arrangements must be made in advance for children traveling alone. Unaccompanied children must be checked-in by a parent or assigned guardian and must be met at destination by a parent or assigned guardian. Children under sixteen years of age will not normally be accepted for unescorted travel. Please contact a Reservation Agent for additional information.

Change of Plans:

Should your reservation no longer be required because of a change in your plans, please let Thunder Airlines know before date of travel. Someone may be waiting for a cancellation of a seat or on a standby list. Advising Thunder Airlines of your change of plans may also allow a payload increase for important cargo to be shipped. If you do not show for your first leg of a confirmed ticket, the second leg will be cancelled unless Thunder Air Reservations have been notified otherwise. Rebooking fees may apply.

Fare Information:

As Thunder Airlines operates as a low-cost carrier providing our customers with extremely competitive fares, we do not offer discounted fares for advanced bookings, child fares or senior fares. Compassionate fares, group rates, bulk ticket purchases and frequent flyers may submit their request, in writing to reservations@thunderair.com for review of a discounted fare. Consideration will be given.

Making changes to your itinerary are complimentary. Thunder Airlines offers refunds on cancellations made 48 hours in advance. Cancellations made less than 48 hours prior to departure will be a credit on file. Any credit remaining in your file will expire after one year of the original purchase date and refund may not be granted. Failure to occupy the seat, and not notifying our office at least one (1) hour prior to departure ('no show') will result in the forfeit of the ticket.

How to make a reservation:

Reservations can be made online at www.thunderair.com or by calling our Timmins office directly at (toll free) 1-866-464-2799 or (local Timmins #) 705-264-2799.

Be Prepared for Northern Travel:

Northern Ontario is a wonderful, diverse region to reside or to visit. Whether traveling to a community festival, or to a business meeting in a larger city center, there are many things that should be taken into consideration while traveling in the north.

Thunder Airlines strongly encourages all of our customers to dress for the season at hand - whether winter or summer. Since weather conditions are sometimes unpredictable, it is best to be prepared. In the winter, the ambient temperature can range from -10 to -25 (depending on location) and a wind chill factor of -40 can be expected. In such conditions, the average person's skin begins to freeze at a wind chill of -25. To protect yourself against such cold, it is recommended to dress accordingly with proper footwear, outer clothing layers, hats and gloves.

We also recommend to our passengers to pack an overnight bag with basic necessities, even for one day business travel. Delays may occur due to natural occurrences ranging from extreme weather conditions to forest fires. In the North, it is beneficial to be prepared.

Air Passenger Protection Regulation

If you are denied boarding, your flight is cancelled or delayed for at least two hours*, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulation's.

Thunder Airlines also publishes our tariffs on our website. Tariffs set out the terms and conditions of carriage that apply to your travel. You may view these documents online or ask Thunder Airlines for a copy.

For more information about your passenger rights, visit the "Canadian Transportation Agency's" website.

*Certain standards of treatment and compensation for flight delays and cancellations will apply as of December 15, 2019. Thunder Airlines is considered a "small airline" in terms of definitions contained in the Passenger Protection Regulation

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[33.6294](#) to confirm your reservation within 24 hours prior to your flight time.

Dash-8 Aircrafts Operated by Summit Air

Dash-7 Aircraft Operated by Air Tindi

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