



We have prepared a quote for you

**Time and Materials - Avaya Support**

Quote # 005754  
Version 1

Prepared for:

**NAN Legal**

Melissa LeBlanc  
mleblanc@nanlegal.on.ca

## T&M - Professional Services

Product Details	Ext. Price
<p><b>Time &amp; Materials - Minimum bill 2 hours</b></p> <p>Quote Details:</p> <ul style="list-style-type: none"><li>• Quote is based on time and materials</li><li>• Final billing will reflect the total amount of time spent (including travel) and any materials used</li><li>• Billing will round up to the nearest 30 min</li><li>• For After hours and weekend work additional charges will apply</li><li>• Additional hours to be billed at \$225 per hour</li></ul> <p>Scope:</p> <ul style="list-style-type: none"><li>• Assist user that is not able to login into their Avaya handset</li><li>• System password may need to be reset</li><li>• Assist with any other requested changes while on-site</li></ul>	\$450.00

Subtotal: **\$450.00**

## Time and Materials - Avaya Support

### Prepared by:

**Ewee-NS**

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### Prepared for:

**NAN Legal**

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### Quote Information:

**Quote #: 005754**

Version: 1  
Delivery Date: 09/04/2024  
Expiration Date: 10/02/2024

## Quote Summary

Description	Amount
T&M - Professional Services	\$450.00

Subtotal: **\$450.00**

Estimated Tax: **\$58.50**

Total: **\$508.50**

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors. No Refunds

### Ewee-NS

Signature: \_\_\_\_\_

Name: Shelumniel Tabije

Title: Account Executive

Date: 09/04/2024

### NAN Legal

Signature: \_\_\_\_\_

Name: Melissa LeBlanc

Date: \_\_\_\_\_

## Terms & Conditions

### Agreements

MSA: [Master Service Agreement](#)

MESA: [Master Equipment Sale Agreement](#)

### Structured Cabling T&C

1. Standard office environments, i.e. - 9-foot t-bar ceilings are included. Office areas with drywall or other fixed ceilings, where access is limited or not available, may incur additional labour/material charges if required. This includes all office areas within warehouses or manufacturing plants, with the exception of office modules located in the plant area that requires cabling to be installed through the plant.
2. Non-standard office environments are included in this proposal. Pricing for these areas are affected by a variety of environmental, distance, height and safety considerations that may only be identified at the time of installation. Cabling costs for these areas are typically higher than those identified in the standard office pricing schedule. EWEE NS, reserves the right to re-price or quote work specific to the particular site/environmental requirements of the requested installation.
3. This pricing model does not include installations in historical buildings or buildings of non-standard construction, i.e. temporary facilities, post and beam construction, barns, etc.
4. Work requested under this agreement shall be completed during regular business hours (8AM-5PM Monday to Friday).
5. If a work order is executed that requires Off-Shift, Premium or Overtime labour to complete, the cost of the labour portion of the cable drop package will be incremented to reflect the portion of the work completed at that rate, otherwise straight Time & Material rates will be utilized.
6. EWEE NS can accommodate Off-Shift work at Regular Time labour rates if the work is scheduled & confirmed, 7 or more business days in advance; however, cancellation charges may apply if the scheduled work is subsequently cancelled.
7. The rental of mechanized lift equipment which, is required, for warehouse / plants with ceiling heights over 18 feet is not included, as these costs vary from region to region within Canada. EWEE NS can provide region by region pricing if requested.
8. Cabling installations are to follow category 5e & category 6 design guidelines and installation practices. Both the vendor and manufacturer will certify all installations meet category 5e & category 6 standards.
9. All cabling will be installed into existing facilities - i.e. conduit, cable tray and cable pathways. Ewee Inc a assumes that there will be sufficient space to allow for the additional cabling as requested.
10. Hazardous materials present in or found to be present in any workspaces are the sole responsibility of the owner. EWEE NS assumes no responsibility to correct or otherwise make the area safe. It is the customer's / owner's responsibility to make the area safe for EWEE NS' contractors and employees prior to the completion of the work.
11. EWEE NS' pricing assumes that we will not be delayed excessively (more than ½ hour) at a site to coordinate the cabling installation.
12. The proposal includes all anticipated travel expenses to complete work as specified in one continuous visit. Additional work & return visits, outside of the scope of this document may incur additional travel & per diem charges. This will only apply if changes to the job occur which require a return trip and/or additional time on site that is approved in advance through the change process.
13. Cable labelling is to follow the Client established standard for all new cable installations, regardless of what is already in place at the facility. If no labelling standard is present at the facility, EWEE NS will recommend a strategy based upon the current ANSI/TIA/EIA Telecommunications Administration

## Terms & Conditions

Standard to the customer.

14. EWEE NS welcomes additional work requested over and above the original request at any location; however, it is to be authorized by the customer by way of a change request and authorization code, from the site, prior to additional work being undertaken.