



**Booking Information**

- Booking reference/ Locator #: 1013384
- Booked On: 04/11/2024 08:57

**Customer Care**  
 Toll Free: 1-844-633-6294  
 1-807-474-2895  
[reservations@northstarair.ca](mailto:reservations@northstarair.ca)

**Passenger**

Name: NAPASH, HEATHER ,  
 Phone #: 8073461107

**Contact**

Name: Catroppa, Rachel  
 Form of Payment: NISHNAWBE-ASKI LEGAL SERVICES CORP

PO:

**Flight Information**

FLIGHT	FROM	TO	DEPART	ARRIVE	STATUS	FARE BASIS	FARE
146	THUNDER BAY (YQT)	WEBEQUIE(YWP)	04/18/2024 12:00	04/18/2024 13:30	CONFIRMED	Flex	545.42
146	WEBEQUIE(YWP)	THUNDER BAY (YQT)	04/19/2024 14:00	04/19/2024 16:15	CONFIRMED	Flex	545.42

**Fare Summary**

**Air transportation charges**

Base fare	\$1,090.84
INSURANCE	\$10.00
NAV CAN	\$25.50
FUEL SURCHARGE	\$150.00

**Taxes, fees and charges**

Security Fee	\$9.75
Carbon Tax	\$49.00
AIF	\$32.00
HST/GST	\$177.72
<b>Total - CAD</b>	<b>\$1,544.81</b>

**Notes**

# Terms and Conditions

## Fare Rules

### Flex Fare

- Fully refundable up to 1 hour prior to scheduled departure time.
- Freedom to make changes as needed with no additional fees.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

### Thrift Fare

- Advance booking required 1 or more days prior to scheduled departure.
- Changes to the itinerary are permitted for a \$50 change fee per change/cancellation, plus fare difference and applicable taxes.
- Origin/Destination cannot be changed; however, direction may be swapped.
- Flight cancellations are non-refundable/non-redeemable for cash. Remaining balance shall be held as an open ticket that may be used for 1 year after the original date of booking.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

### Saver Fare

- Advance booking required of 5 or more days prior to scheduled departure.
- Changes to the itinerary are permitted for a \$50 change fee per change/cancellation, plus fare difference and applicable taxes.
- Origin/Destination cannot be changed; however, direction may be swapped.
- Flight cancellations are non-refundable/non-redeemable for cash. Remaining balance shall be held as an open ticket that may be used for 1 year after the original date of booking.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

## Check In & Cut Off times

Location	Thunder Bay, Sioux Lookout, Red Lake	All Other Airports
Check In Time	90 Minutes	60 Minutes
Cut Off Time	45 Minutes	30 Minutes

## Check in Policies

- Passengers are required to present one piece of valid government issued photo identification that shows the holders name, date of birth, and gender at check in.
- Passengers who have not checked in prior to cut off time will be deemed as a no show and their fare will be forfeited.

## Baggage Allowance

- The baggage allowance is 40lbs per person, including 1 carry on or carry out piece.

## Carry On Baggage

### Dash 8

- One personal item is allowed.
- Maximum Carry-on Size is 16 X 33 X 43 centimetres (6 X 13 X 17 inches).
- Carry-on weight cannot exceed 13lbs.
- Carry-on baggage must be presented to agent at check in to be weighed.

### PC-12

- Carry-on is not permitted due Transport Canada Regulations.
- All baggage must be presented at the check in counter to be weighed and tagged.

## Excess Baggage

- Any baggage over the baggage allowance limit will travel on space available basis and will be assessed at the applicable rate per pound.
- Excess baggage is limited to 99lbs, any excess above that limit will not be accepted as checked baggage and must be shipped as cargo.

## Delayed or Lost Baggage

- Sometimes, despite our best efforts, baggage can be delayed or damaged.
- Please call to report any loss or damage to baggage within 24 hours of arriving at your destination.

### **Special Needs**

- Advise the Reservations Department or local agent at the time of booking if the passenger has any disabilities that require special assistance, so that arrangements are made to accommodate.
- Any passenger who requires special assistance will be preboarded for their flight.

### **Dangerous Goods**

- Many common items may seem harmless, but due to their physical and chemical properties, can be very dangerous when transported by air.
- In most cases, passengers are not permitted to transport dangerous goods on board an aircraft in their carry-on or checked baggage.
- Contact a North Star Air Reservations or Cargo Agent for instructions on how to properly transport Dangerous Goods.
- Please consult the following websites for the Provisions for dangerous goods carried by passengers or crew:

<<<https://www.iata.org/en/programs/cargo/dgr/dgr-guidance-passengers>>>

<<<https://www.catsa-acsta.gc.ca/en/whatcanlbring>>>

### **Additional Information**

- Fares are quoted on a one-way basis that include taxes and fees and are subject to change without notice.
- Payment is required at the time the reservation is made.
- Our lowest fares are limited and may not be available on all flights. Some fares may only be available on certain days and times.
- Promotional fares may have additional fare rules (specified at the time of booking).
- All website fares are subject to change until payment has been completed.
- Passengers travelling with an infant (under the age of 2), children (between the ages of 2 and 11) or senior (ages 65 and older) must present one piece of government issued photo identification for age verification purposes. Failure to produce a valid piece of identification to confirm age may result in forfeiting the given discount.

**Please call North Star Air Reservations at 1-844-633-6294 to confirm your reservation within 24 hours of your scheduled departure time.**

Dash-8 Aircraft Operated by Summit Air