#### Passenger Itinerary for SLIPPERJACK, JEANETTE

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## Itinerary

www.northstarair.ca



#### **Booking Information**

Booking reference/ Locator #: 1037305Booked On: 06/13/2024 16:30

## **Customer Care**

Toll Free: 1-844-633-6294 1-807-474-2895 reservations@northstarair.ca

#### Passenger

Name: SLIPPERJACK, JEANETTE Phone #:

Contact

Name: Catroppa, Rachel

Form of Payment: NISHNAWBE-ASKI LEGAL SERVICES CORP

PO:

### **Flight Information**

FLIGHT	FROM	то	DEPART	ARRIVE	STATUS	FARE BASIS	FARE
200	FORT HOPE(YFH)	THUNDER BAY (YQT)	06/24/2024 10:00	06/24/2024 11:00	CONFIRMED	Flex	381.79
200	THUNDER BAY (YQT)	FORT HOPE (YFH)	06/27/2024 08:30	06/27/2024 09:30	CONFIRMED	Flex	381.79

## **Fare Summary**

Air transportation charges	
Base fare	\$763 58
INSURANCE	\$10.00
NAV CAN	\$25.50
FUEL SURCHARGE	\$150.00
Taxes, fees and charges	
Carbon Tax	\$49.00
Security Fee	\$9.75
AIF	\$32.00
HST/GST	\$135.18
Total - CAD	\$1,175.01

#### Notes

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## **Terms and Conditions**

#### **Fare Rules**

#### Flex Fare

- Fully refundable up to 1 hour prior to scheduled departure time.
- Freedom to make changes as needed with no additional fees.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

#### Thrift Fare

- Advance booking required 1 or more days prior to scheduled departure.
- Changes to the itinerary are permitted for a \$50 change fee per change/cancellation, plus fare difference and applicable taxes.
- Origin/Destination cannot be changed; however, direction may be swapped.
- Flight cancellations are non-refundable/non-redeemable for cash. Remaining balance shall be held as an open ticket that may be used for 1 year after the original date of booking.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

#### Saver Fare

- Advance booking required of 5 or more days prior to scheduled departure.
- Changes to the itinerary are permitted for a \$50 change fee per change/cancellation, plus fare difference and applicable taxes.
- Origin/Destination cannot be changed; however, direction may be swapped.
- Flight cancellations are non-refundable/non-redeemable for cash. Remaining balance shall be held as an open ticket that may used for 1 year after the original date of booking.
- No changes or cancellations can be made within 1 hour of scheduled departure time.

#### **Check In & Cut Off times**

Location	Thunder Bay, Sioux Lookout, Red Lake	All Other Airports
Check In Time	90 Minutes	60 Minutes
Cut Off Time	45 Minutes	30 Minutes

#### **Check in Policies**

• Passengers are required to present one piece of valid government issued photo identification that shows the holders name, date of birth, and gender at check in.

• Passengers who have not checked in prior to cut off time will be deemed as a no show and their fare with be forfeited.

#### **Baggage Allowance**

• The baggage allowance is 40lbs per person, including 1 carry on or carry out piece.

#### Carry On Baggage

#### Dash 8

- One personal item is allowed.
- Maximum Carry-on Size is 16 X 33 X 43 centimetres (6 X 13 X 17 inches).
- Carry-on weight cannot exceed 13lbs.
- Carry-on baggage must be presented to agent at check in to be weighed.

#### PC-12

- Carry-on is not permitted due Transport Canada Reguilations.
- All baggage must be presented at the check in counter to be weighed and tagged.

#### **Excess Baggage**

• Any baggage over the baggage allowance limit will travel on space available basis and will be assessed at the applicable rate per pound.

• Excess baggage is limited to 99lbs, any excess above that limit will not be accepted as checked baggage and must be shipped as cargo.

#### **Delayed or Lost Baggage**

- Sometimes, despite our best efforts, baggage can be delayed or damaged.
- Please call to report any loss or damage to baggage within 24 hours of arriving at your destination.

#### **Special Needs**

- Advise the Reservations Department or local agent at the time of booking if the passenger has any disabilities that require special assistance, so that arrangements are made to accommodate.
- Any passenger who requires special assistance will be preboarded for their flight.

#### **Dangerous Goods**

• Many common items may seem harmless, but due to their physical and chemical properties, can be very dangerous when transported by air.

• In most cases, passengers are not permitted to transport dangerous goods on board an aircraft in their carry-on or checked baggage.

- Contact a North Star Air Reservations or Cargo Agent for instructions on how to properly transport Dangerous Goods.
- Please consult the following websites for the Provisions for dangerous goods carried by passengers or crew:

<<https://www.iata.org/en/programs/cargo/dgr/dgr-guidance-passengers>> <<https://www.catsa-acsta.gc.ca/en/whatcanlbring>>

#### **Additional Information**

- Fares are quoted on a one-way basis that include taxes and fees and are subject to change without notice.
- Payment is required at the time the reservation is made.

• Our lowest fares are limited and may not be available on all flights. Some fares may only be available on certain days and times.

- Promotional fares may have additional fare rules (spcified at the time of booking).
- All website fares are subject to change until payment has been completed.

• Passengers travelling with an infant (under the age of 2), children (between the ages of 2 and 11) or senior (ages 65 and older) must present one piece of government issued photo identification for age verification purposes. Failure to produce a valid piece of identification to confirm age may result in forfeiting the gfiven discount.

# Please call North Star Air Reservations at 1-844-633-6294 to confirm your reservation within 24 hours of your scheduled departure time.

Dash-8 Aircraft Operated by Summit Air