

# **RESERVATION CONFIRMATION** | \*All charges and payments appear in: CAD

#### **Reservation #AQ6ZGG**

## **MELISSA SUTHERLAND**

Phone 807.627.7698 | Email rcatroppa@nanlegal.on.ca

Passengers	Name	Infant		Flight			Ticket	
<b>ltinerary</b> Leg Date	Flight	Aircraft	From		То		Status	
Charges	Taxes							
Leg Passenger		Description		Amount	HST	Tax 2	Total	
1 SUTHERLAN	ID,MELISSA	Cancellation Charge		\$264.76	\$34.42	\$0.00	\$299.18	
2 SUTHERLAN	ID,MELISSA	Cancellation Charge		\$258.76	\$33.64	\$0.00	\$292.40	
			Total	\$523.52	\$68.06	\$0.00	\$591.58	

## **Payment Information**

Payment Type	PO Number	Payer's Name	Payment Amount	Transaction Date	Transaction Type	Authorization Number
Visa		CATROPPA, RACHEL	\$1,971.90	21/12/2023	Payment	046877
Visa		CATROPPA, RACHEL	\$-1,380.32	17/01/2024	Refund	046877
		Balance	\$0.00			

**GST / HST** 13999 3778 and **TVQ** 1013460449 **TPS/TVH** 13999 3778 and **TVQ** 1013460449

#### **Reservation Info -**

Check-In begins 1 hour to 1.5 hours prior to departure and closes 45 minutes prior to departure.

The name of the passenger must perfectly match the name on the photo ID that will be used to travel. There is a \$60 plus taxes fee to correct a name if more than 4 characters are changed.

This ticket is non-refundable unless the original ticket was issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to AirCreebec will result in cancellation of your remaining reservation.

**Data Protection Notice:** Your personal data will be processed in accordance with the applicable carrier's privacy policy and, where your booking is made via a reservation system provider (« GDS »), with its privacy policy. These are available at <a href="http://www.iatatravelcenter.com/privacy">http://www.iatatravelcenter.com/privacy</a> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the <u>Air Passenger Protection</u> <u>Regulations</u>. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

#### **Baggage Rules**

Checked Bag: Weight Limit: 44lbs/20kgs Maximum 2 bags per passenger Excess Baggage Excess Baggage over 44lbs/20kgs is charged at excess baggage rates. Maximum weight accepted for excess baggage at check in is 26lbs/12kg. Anything over 26lbs/12kg must be shipped as cargo. Carry On: 13lbs/6kgs 9"×16"×22.5"/22.5cm×40cm×56cm For this journey, the baggage rules of AirCreebec apply.

Infants who are not paying a seat are not allowed the free 44lbs. They are only allowed one collapsible stroller.

In case your checked baggage exceeds the free baggage allowance or standard dimensions, excess baggage charges will apply. Please also acknowledge the regulations for sport and special baggage.

Please be advised that due to security reasons items which are classified as dangerous goods are prohibited on board.

# Thank you for booking with AirCreebec and have a wonderful trip.

Carriage is subject to AirCreebec's Condition of Carriage. AirCreebec is not liable for any changes of the transmitted data undertaken by you or a third party. No liability can be accepted for the accuracy of the information included in this document.

Please note that all flight times are local times.

Details for Terms and Conditions are available at <u>http://www.aircreebec.ca/conditions</u>. Please verify and adhere to the check-in time for your flight.

For complete rules, please refer to the Tariff and Conditions on the bottom of the page at <u>http://www.aircreebec.ca/fly-with-us/tariff-and-conditions/</u>

Following operational issues at the Montreal Pierre Elliott Trudeau Airport, to better service our clients, our flights 922, 906 and 928 will land at our Montreal FBO/Hangar until further notice, at the following address, 9475 Ryan Avenue, Dorval, Qc, H9P 1A2. Departures of flights 921, 905 and 927 will continue to be from the Montreal Pierre Elliott Trudeau Airport.

Please note that upon request to one of our customers service agents, we are offering shuttle services between the FBO/Hangar and PET. Please plan for connections onto other flights as they are not guaranteed.