Shaw)

Joanne Cheechoo

YOUR ACCOUNT: SERVICE ADDRESS:	039-4617-0283 725 Mountain RD Thunder Bay, on
INVOICE DATE:	May 8, 2023
DUE DATE:	June 8, 2023

This invoice reflects your service charges for 08-May-23 to 07-Jun-23. This invoice was prepared on 08-May-23. Any payments or changes made on or after this invoice date will be reflected in future billing.

Need help? Visit **shaw.ca/getsupport** or call us at 1-888-472-2222

Your Shaw Invoice

SUMMARY OF YOUR ACCOUNT			
Previous Charges and Payments			
Amount of Previous Invoice		201.62	
	14 4 00		
Payment Received - Thank You	14-Apr-23	-202.00	
Balance Carried Forward		\$-0.38	
		ψ 0.00	
Current Charges (08-May-23 to 07-Jun-23) - see following pages for details			
Current Monthly Services		254.00	
Promotions		-75.00	
NET HST (873690457RT)		23.27	
Total Current Charges due 08-Jun-23		\$202.27	
		ΨΖΟΖ.Ζ7	
TOTAL AMOUNT DUE		\$201.89	

The Shaw Cable Joint Terms of Service ("TOS") will be amended as of August 3, 2023, to include changes to our Late Payment Fee structure. The amended TOS will apply to all customers as of August 3, 2023. Customers may request to receive an updated contract that reflects this change upon request at no charge.



Rogers and Shaw are coming together to bring you more choice, connectivity, and innovation. At this time, there will be no change to your services.

Visit shaw.ca/connectedtogether for more details.

C ROGERS

Please do not staple for ease of processing.

If you're paying by mail, tear off this slip and send it with your payment. Please make your cheque payable to Shaw Cablesystems G.P. AMOUNT DUE: DATE DUE:

YOUR ACCOUNT:

039-4617-0283 \$201.89 June 08, 2023

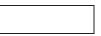
Looking for ways to pay your bill? Please refer to the Payment Options section on the next page.

J Cheechoo 725 MOUNTAIN RD THUNDER BAY ON P7J 1C1

SHAW CABLE

AMOUNT ENCLOSED:

PO BOX 2468 STN M CALGARY AB T2P 4Y2





OUR FIBRE+ INTERNET SPEEDS ARE ULTRA-FAST.

We're the fastest internet provider in Western Canada.*

Visit shaw.ca/internet to upgrade today.

Details of Your Current Charges

Current Monthly Services (08-May-23 to 07-Jun-23)

Fibre+ Gig	125.00
Shaw Fibre+ Gateway 2.0 Rental Modem	10.00
Fibre+ Discount	-1.00
Total TV	95.00
Crave	20.00
BlueCurve TV Player Rental M11752TG2563	15.00
BlueCurve TV Player Rental PAY300273738	5.00
BlueCurve TV Player Rental CS0310489709	5.00
Total Bundle Discount	-20.00
Total Current Monthly Services	\$254.00

Promotions

Total Current Charges	\$202.27
NET HST (873690457RT)	23.27
Tax	
Total Promotions	\$-75.00
ValuePlan Internet Promotion (expires 25-Sep-24)	-10.00
Internet & TV 2-year ValuePlan Agreement (expires 25-Sep-24)	0.00
2-year ValuePlan Fibre+ 24 Month Discount (expires 25-Sep-24)	-20.00
2-year ValuePlan BlueCurve TV Player Rental Promotion (expires 25-Sep-24)	-20.00
2-Year ValuePlan Total TV Discount (expires 25-Sep-24)	-25.00

THANK YOU FOR CHOOSING SHAW. THANK YOU FOR KEEPING YOUR ACCOUNT CURRENT.

*Based on analysis by Ookla® of Speedtest Intelligence® da on median download speeds in Western Canadian Provinces for Q3 2022. Ookla trademarks used under license and reprinted with permission.



Check it off your list with automatic payments Fast, easy, and secure. Enroll for auto-pay today with the My Shaw app or at MyShaw.ca

Other ways to pay



Download the My Shaw app to make paying bills easy and simple.

Here's what you'll need:

- Shaw ID and password
- A Visa, MasterCard or AmEx card or a Visa Debit card.



Paperless. Fast. Convenient.

Receive your monthly bill via email and help reduce clutter. Enroll with the My Shaw app or at MyShaw.ca



📻 Online or Phone Banking

Set up Shaw as a payee through your financial institution.

Here's what you'll need:

- Your 11-digit Shaw account number

You can expect between 2 to 5 business days for your payment to reach us.

Need a little extra support? Visit shaw.ca/contact-us for contact options or call 1-888-472-2222 to speak to a representative by phone.

A Visa, MasterCard or AmEx card or a

MyShaw.ca

Here's what you'll need:

Visa Debit card.

Visit MyShaw.ca to view and pay your bill

online, using all major payment cards.

Shaw ID and password

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Shaw)





One Shaw Vacation Plan Only /mo*



Call 1-888-554-7827 to learn more.

Conditions apply

Terms and Conditions

All Shaw Services are provided to you in accordance with the Joint Terms of Service (as amended), Acceptable Use Policy applicable to your service, and the Privacy Policy, all located at www.shaw.ca. If you do not have access to the Internet, our customer care representatives will be glad to provide you a print copy by mail.

Billing Terms

Please note that amounts owing after your billing due date are subject to a late payment interest charge, calculated at 2% per month, compounded monthly (26.8% per year), until paid in full. An additional late payment processing fee, for administrative services relating to down-grading or terminating your services, may apply if your account remains unpaid for 60 days or more.

The Internet Code

The Canadian Radio-television and Telecommunications Commission (CRTC) has established a mandatory code of conduct (Internet Code) for Internet service providers (ISPs) effective as of January 31, 2020. The Internet Code is designed to make it easier for Canadians to understand their Internet service contracts, to prevent bill shock, and to make it easier for Canadians to switch ISPs. It ensures customers benefit from increased clarity in their interactions with ISPs; from clearer prices, including for bundles, promotions, and time-limited discounts; and from increased clarity around service calls, outages, security deposits, and disconnections. You can find more information regarding the Internet Code here: https://crtc.gc.ca/eng/internet/codesimpl.htm

Feedback

Your feedback is important to us. Let us know about your positive Shaw experiences, your concerns, and ways you think we can improve. Provide your feedback at shaw.ca/your-voice or contact us by phone at 1-888-472-2222.

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

Phishing emails are on the rise

Phishing is the fraudulent attempt to obtain sensitive information such as usernames, passwords and credit card details, often collected for malicious reasons, by disguising as a trustworthy entity (i.e. Shaw, PayPal, banking institutions, etc.) in an electronic communication.

You can protect yourself and other consumers by learning how to identify phishing emails and reporting them.

Visit shaw.ca/phishing to find out more.