The Shaw Cable Joint Terms of Service ("TOS") will be amended as of August 3, 2023, to include changes to our Late Payment Fee structure. Late payment fees will increase from 2% to 3% per month and our account processing fees will increase from \$20.00 to \$50.00. Customers with an existing 2-Year ValuePlan as of August 3, 2023, will continue to see a 2% late payment fee and a \$20.00 account processing fee up until their contract expiry date, at which time they will be bound by the above late payment fee structure. Customers may request to receive an updated contract that reflects this change upon request at no charge.

# **Details of Your Current Charges**

#### Late Payment Charge and Processing Fees

Total Current Charges	\$161.02
NET HST (873690457RT)	15.60
Тах	
Total Current Monthly Services	\$120.00
gnite WiFi Gateway (Gen 2) modem Rental	10.00
Fibre+ 750	110.00
Current Monthly Services (26-Jul-23 to 25-Aug-23)	
ssing Fees	\$2J.7L



### Check it off your list with automatic payments

Fast, easy, and secure. Enroll for auto-pay today with the My Shaw app or at MyShaw.ca



#### Paperless. Fast. Convenient.

Receive your monthly bill via email and help reduce clutter. Enroll with the My Shaw app or at MyShaw.ca

#### For now, you will continue to pay Shaw.



# My Shaw app

Download the My Shaw app to make paying bills easy and simple.

#### Here's what you'll need:

- Shaw ID and password
- A Visa, MasterCard or AmEx card or a Visa Debit card.



# MyShaw.ca

Visit MyShaw.ca to view and pay your bill online, using all major payment cards.

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# Online or Phone Banking

Set up Shaw as a payee through your financial institution.

#### Here's what you'll need:

- Your 11-digit Shaw account number

You can expect between 2 to 5 business days for your payment to reach us.



Need a little extra support? Visit shaw.ca/contact-us for contact options or call 1-888-472-2222 to speak to a representative by phone.



# Here to help.

For support and questions, please continue to contact Shaw directly.

Learn more at shaw.ca/whattoexpect



#### **Details of Your Current Charges**

# Current Monthly Services (26-Aug-23 to 25-Sep-23)

Total Current Monthly Services  Tax  NET HST (873690457RT)	15.60
Total Current Monthly Services	
	\$120.00
Fibre+ 750 Ignite WiFi Gateway (Gen 2) modem Rental	110.00 10.00

### THANK YOU FOR CHOOSING ROGERS TOGETHER WITH SHAW.

## **Terms and Conditions**

All Shaw Services are provided to you in accordance with the Joint Terms of Service (as amended), Acceptable Use Policy applicable to your service, and the Privacy Policy, all located at www.shaw.ca. If you do not have access to the Internet, our customer care representatives will be glad to provide you a print copy by mail.

#### **Billing Terms**

Please note that amounts owing after your billing due date are subject to a late payment interest charge, calculated at 3% per month\*, compounded monthly (42.6% per year), from the date of the first bill on which it appears until paid in full. An additional late payment processing fee, for administrative services relating to down-grading or terminating your services, may apply if your account remains unpaid for 60 days or more.

\*Customers with an existing 2-Year ValuePlan as of August 3, 2023, will continue to see a 2% late payment fee up until their contract expiry date, at which time they will be bound by the above late payment fee structure.



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#### **Details of Your Current Charges**

#### Late Payment Charge and Processing Fees

Late Payment Fee	4.82
Total Late Payment and Processing Fees	\$4.82
Current Monthly Services (26-Sep-23 to 25-Oct-23)	
Fibre+ 750	110.00
Ignite WiFi Gateway (Gen 2) modem Rental	10.00
Total Current Monthly Services	\$120.00
Tax	
NET HST (873690457RT)	15.60
Total Current Charges	\$140.42
	\$ 135

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