

Robyn Medicine

YOUR ACCOUNT: **099-0015-3911**
SERVICE ADDRESS: **5-740 FRANKLIN ST S
THUNDER BAY, ON**

INVOICE DATE: **July 4, 2022**
DUE DATE: **August 4, 2022**

This invoice reflects your service charges for 04-Aug-22 to 03-Sep-22. This invoice was prepared on 04-Jul-22. Any payments or changes made on or after this invoice date will be reflected in future billing.

Need help?
Visit shaw.ca/getsupport
or call us at 1-888-472-2222



Your Shaw Invoice

SUMMARY OF YOUR ACCOUNT

Previous Charges and Payments

Amount of Previous Invoice		587.01
Payment Received - Thank You	10-Jun-22	-472.00
Payment Received - Thank You	16-Jun-22	-115.01

Balance Carried Forward **\$0.00**

Current Charges (04-Aug-22 to 03-Sep-22) - see following pages for details

Billing Adjustments	-27.26
Transaction Fees	100.00
Changes Since Your Previous Invoice	-126.00
Current Monthly Services	140.00
Promotions	-50.00
NET HST (873690457RT)*	4.78

Total Current Charges due 04-Aug-22 **\$41.52**

TOTAL AMOUNT DUE \$41.52

Important message: Our records indicate you have unreturned equipment. You have been charged unreturned equipment fees of \$100.00. Your balance without unreturned equipment fees is \$-58.48 with taxes. Once your equipment is returned, the \$100.00 will be reversed and applied to the next invoice. Please note, you have thirty (30) days to return this rental equipment, otherwise the unreturned equipment fee is due and payable. Please refer to the Unreturned Equipment section in the Terms and Conditions page within this invoice for more detail.

Please do not staple for ease of processing.

If you're paying by mail, tear off this slip and send it with your payment.
Please make your cheque payable to Shaw Cablesystems G.P.

Looking for ways to pay your bill? Please refer to the Payment Options section on the next page.



R Medicine
5-740 FRANKLIN ST S
THUNDER BAY ON P7E 1R9

YOUR ACCOUNT: **099-0015-3911**
AMOUNT DUE: **\$41.52**
DATE DUE: **August 04, 2022**

AMOUNT ENCLOSED:

SHAW CABLE
PO BOX 2468 STN M
CALGARY AB
T2P 4Y2



HBO ORIGINAL
WESTWORLD

CRAVE

NOW AVAILABLE

HBO'S WESTWORLD SEASON 4.

Sign up with Crave on Shaw TV.

shaw.ca/tv

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Details of Your Current Charges

Billing Adjustments

Service Adjustment* (26-Jun-22)	-27.26
Total Billing Adjustments	\$-27.26

Changes Since Your Previous Invoice

Add Fibre+ Discount	10-Jun-22 to 03-Aug-22	-81.00
Add Television Promotion	10-Jun-22 to 03-Aug-22	-45.00
Total Changes Since Your Previous Invoice		\$-126.00

Current Monthly Services (04-Aug-22 to 03-Sep-22)

Fibre+ 150	95.00
Fibre+ Discount	-45.00
Advanced WiFi Modem Rental	10.00
Small TV	65.00
BlueCurve TV Player Rental M11719TGA315	15.00
Total Current Monthly Services	\$140.00

Promotions

2-year ValuePlan BlueCurve TV Player Rental Promotion (expires 09-Jun-24)	-15.00
Internet & TV 2-year ValuePlan Agreement (expires 09-Jun-24)	0.00
Television Promotion (expires 09-Jun-24)	-25.00
ValuePlan Internet Promotion (expires 09-Jun-24)	-10.00
Total Promotions	\$-50.00

Transaction Fees

Unreturned Equipment Fee - BlueCurve TV Player CS0313151586(+) (21-Jun-22)	100.00
Total Transaction Fees	\$100.00



Check it off your list with automatic payments

Fast, easy, and secure. Enroll for auto-pay today with the My Shaw app or at MyShaw.ca



Paperless. Fast. Convenient.

Receive your monthly bill via email and help reduce clutter. Enroll with the My Shaw app or at MyShaw.ca

Other ways to pay

My Shaw app

Download the My Shaw app to make paying bills easy and simple.

Here's what you'll need:

- Shaw ID and password
- A Visa, MasterCard or AmEx card or a Visa Debit card.

MyShaw.ca

Visit **MyShaw.ca** to view and pay your bill online, using all major payment cards.

Here's what you'll need:

- Shaw ID and password
- A Visa, MasterCard or AmEx card or a Visa Debit card.

Online or Phone Banking

Set up Shaw as a payee through your financial institution.

Here's what you'll need:

- Your 11-digit Shaw account number

You can expect between 2 to 5 business days for your payment to reach us.



Need a little extra support? Visit shaw.ca/contact-us for contact options or call 1-888-472-2222 to speak to a representative by phone.



Tax

NET HST (873690457RT)*	4.78
Total Current Charges	\$41.52

*The total includes adjustment, refund or credit of HST of \$3.54

THANK YOU FOR CHOOSING SHAW. THANK YOU FOR KEEPING YOUR ACCOUNT CURRENT.

Terms and Conditions

All Shaw Services are provided to you in accordance with the Joint Terms of Service (as amended), Acceptable Use Policy applicable to your service, and the Privacy Policy, all located at www.shaw.ca. If you do not have access to the Internet, our customer care representatives will be glad to provide you a print copy by mail.

Billing Terms

Please note that amounts owing after your billing due date are subject to a late payment interest charge, calculated at 2% per month, compounded monthly (26.8% per year), until paid in full. An additional late payment processing fee, for administrative services relating to down-grading or terminating your services, may apply if your account remains unpaid for 60 days or more.

Unreturned Equipment

(+) This Rental Equipment Non-Return Fee, plus applicable taxes, will be reversed if you return the Rental Equipment to Shaw in good working order as follows (i) if your Services have expired or are terminated, within thirty (30) days of your Services being disconnected, (ii) if Shaw has replaced your Rental Equipment, within thirty (30) days of the replacement order, or (iii) if Shaw has provided you Rental Equipment for self-install and you do not install such Rental Equipment, within thirty (30) days of the self-install order. Otherwise, this Rental Equipment Non-Return Fee will become due and payable. If you have returned the Rental Equipment, please ignore this message and your next invoice will show that this Rental Equipment Non-Return Fee has been reversed. See Shaw Cable Joint Terms of Service for more detail.

The Internet Code

The Canadian Radio-television and Telecommunications Commission (CRTC) has established a mandatory code of conduct (Internet Code) for Internet service providers (ISPs) effective as of January 31, 2020. The Internet Code is designed to make it easier for Canadians to understand their Internet service contracts, to prevent bill shock, and to make it easier for Canadians to switch ISPs. It ensures customers benefit from increased clarity in their interactions with ISPs; from clearer prices, including for bundles, promotions, and time-limited discounts; and from increased clarity around service calls, outages, security deposits, and disconnections. You can find more information regarding the Internet Code here: <https://crtc.gc.ca/eng/internet/codesimpl.htm>

Feedback

Your feedback is important to us. Let us know about your positive Shaw experiences, your concerns, and ways you think we can improve. Provide your feedback at shaw.ca/your-voice or contact us by phone at 1-888-472-2222.

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

Phishing emails are on the rise

Phishing is the fraudulent attempt to obtain sensitive information such as usernames, passwords and credit card details, often collected for malicious reasons, by disguising as a trustworthy entity (i.e. Shaw, PayPal, banking institutions, etc.) in an electronic communication.

You can protect yourself and other consumers by learning how to identify phishing emails and reporting them.

Visit shaw.ca/phishing to find out more.