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Box 10074, Thunder Bay, ON P7B 6T6
www.tbaytel.net

TELECOMMUNICATIONS

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Invoice Information

Account Holder: Zachary McAlpine
 Invoice Date: December 08, 2022
 Account Number: 5357770600
 Phone Number:
 Due Date: January 3, 2023

TOTAL AMOUNT DUE: \$91.47

Summary of Charges

Previous Balance: \$91.47
 Payment(s) - Thank you: 91.47CR
 Balance Forward: 0.00

Internet Services: 85.95
 Discounts / Promotions: 5.00CR
 HST (R121396592): 10.52
 Total Current Charges: 91.47

Total Amount Due by January 03, 2023: \$91.47

Important Messages

Effective January 1, 2023, Tbaytel will be implementing a rate increase to select Internet and TV plans. If you are currently in a commitment with price guarantee, this increase will not affect the monthly fees for your services until the promotional period ends. Visit tbaytel.net/notifications for details on the rate change.



Limited Time
**\$100 for you,
 \$50 for them**

Refer a friend and you'll both get rewarded.



tbaytel.net/referafriend

For more information regarding your account, please call us at 623-4400 or 1-800-264-9501.

Please detach and return portion below with your payment



PO Box 10074
Thunder Bay, ON P7B 6T6

Zachary McAlpine
 2-240 St. James St
 Thunder Bay, ON P7A 3N9

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 Invoice Date: December 08, 2022
 Account Number: 5357770600
 Phone Number:
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TOTAL AMOUNT DUE: \$91.47

Amount Enclosed: \$ _____

Please put your Account Number on your cheque and make payable to: Tbaytel

10 5357770600 00009147 7



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PAYMENT INFORMATION

MOBILE APP

Manage your Tbaytel services safely and securely right from your phone with the myTbaytel app. The myTbaytel app allows you to view, manage and pay your Tbaytel bill right from the app from anywhere in the world. Available on iOS and Android.

ONLINE

Tbaytel's convenient online service, myTbaytel, makes it easier to manage all your Tbaytel accounts from your home or office computer, 24 hours a day, 7 days a week. Visit tbaytel.net/mytbaytel to register.

WHERE YOU BANK

PAYEE NAME

When paying through telephone or Internet banking, select Tbaytel on the payee list and ensure the payments are processed to the correct Tbaytel account number.

PAYMENTS AND LATE PAYMENTS

Tbaytel credits a payment to your account on the day it is received by our office. A charge will be applied for all payments and/or cheques made to Tbaytel that cannot be cleared by a financial institution or credit card company. A late payment charge of 2.5% per month (34.49% per annum) is applied to all accounts which have unpaid balances one month from the date of this bill.

BILLING INQUIRIES

CONTACT TBAYTEL

CUSTOMER CARE

807-623-4400 or 1-800-264-9501

MAIL IN INQUIRES

1046 Lithium Drive
 Thunder Bay, ON P7B 6G3

customercare@tbaytel.net
www.tbaytel.net

**COMMISSIONER FOR COMPLAINTS
 FOR TELECOMMUNICATIONS
 SERVICES (CCTS)**



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